

First name .....  
Last name .....  
Address .....

Visilab SA e-business  
Rue de Veyrot 13  
1217 Meyrin  
Switzerland

Internet order no. ....  
Invoice no. ....

Reference	Designation	Qty delivered	Qty returned	Reason	Comment

Total quantity

**Please indicate the reason for the return in the table above using one of the numbers below:**

1. The item is defective.
2. The delivery was incorrect.
3. The item does not correspond to the photo.
4. The frame is too big or too small.
5. I don't like the frame.
6. Other